An AKU-wide Task Force has been constituted by the President to review AKU’s work methods. This review has been called for in response to the significant growth and related challenges that the University is experiencing. The University needs to remain robust in a volatile environment and to review continuously the appropriateness of its organizational and operational structures. The Task Force is chaired by Dr. Mohammed Khurshid, Medical Director and Associate Dean, Clinical Affairs and has a wide representation from the Hospital, Medical College, School of Nursing, and IED. Its aim is to review and, where appropriate, to suggest alternatives to our current methods of work. It is expected to complete its task by September 30, 2003. As part of its work, the Task Force will consult the wider community of faculty and staff through focus groups, suggestions, and other input to ensure that everyone participates in this important review to manage change at AKU.

The Aga Khan University Hospital was recently certified for International Organization for Standardization (ISO) based on new version, which is ISO 9001:2000. Recertification audit was held on July 02 to July 04, which was conducted by AIB Vincotte team. Prior to this, complying with the standard’s requirement, Internal Audit of all divisions/departments was initiated from May 16. These internal audits, also based on the new version, assessed the level of preparedness of each division/department in terms of awareness, documentation, implementation, and maintenance of records.

Audit team leaders were instructed to issue reports promptly after concluding the audit and provide opportunity to the departments for immediate initiation of corrective and preventive action for non-conformities or any other observations noted in the course of audit. Similarly, the audit schedule was also developed, ensuring availability of enough time with the divisions/departments to conduct Management Review Committee Meetings and discuss the audit report with necessary actions required to fill the identified gaps.
World No Tobacco Day at AKU

Showbiz stars can reverse the harmful trend of tobacco use among youngsters in Pakistan, by reinforcing positive messages through dramas, ads, and movies and showing smoking as a major health hazard and an unhealthy trait. This was a key recommendation made at the World No Tobacco Day organised by Aga Khan University (AKU) on May 31, 2003.

AKU Tests its Emergency Plan

Speaking in the context of this year’s theme “Tobacco-free films. Tobacco Free Fashion. Action!”, renowned TV actor Shakeel said that tobacco is a major health problem in Pakistan. He said that while smoking is declining in the West, it is on the rise in Pakistan. He said the worst affected are the youngsters who emulate showbiz celebrities as role models.

Dr. Javaid A. Khan, Professor, Department of Medicine, said that according to research conducted last year by the University, 40% men and 8% women in Pakistan smoke on a regular basis. He said the use of tobacco has led to an increase in the instances of heart diseases, stroke, emphysema and respiratory disorders, and eventually, death. He added that tobacco advertising has a strong influence on children, as it ‘normalizes’ smoking, making it socially acceptable and difficult for health education to convince people of its dangerous consequences. He demanded a comprehensive ban on tobacco advertising as has been recommended in a recent resolution passed in the world health assembly.

It may be mentioned here that, in keeping with AKU’s ethical standards, and out of respect for prevailing standards within the community, the University has made a clear statement that it will not undertake grant funded research or clinical trials, nor will it solicit, encourage nor accept any direct or indirect support or assistance, financial or in kind, from companies whose products or services are in any way contrary to the betterment of individual health, education or moral character.

CEL Participation in Hornby Summer School

The Centre of English Language is playing a vital role in offering the Hornby Summer School Pakistan, to be held for the first time in Pakistan. This three-week international summer school for teachers of the English language has been organized by the British Council Pakistan in collaboration with the Hornby Education Trust, Aga Khan University Centre of English Language (CEL), Society of Pakistan English Language Teachers, and Beaconhouse School System. Dr. Sabiha Mansoor, Associate Professor and Head, CEL is representing AKU as a member of the Planning Committee. In addition, CEL faculty will be participating in the training course as tutors and participants.

The Hornby Summer School takes as its theme ELT Resources: Innovation and Change. It seeks to review recent developments in language teaching, familiarize participants with new resources available through the new technology, and develop plans for the introduction of new materials suited to their teaching environment. Starting from July 14, 2003, the school will be held in Islamabad and will provide English language teachers from Pakistan, opportunities to network with their counterparts from India, Bangladesh, Nepal, Iran, and Afghanistan.

Quotations

Men acquire a particular quality by constantly acting a particular way. You become just by performing just actions, temperate by performing temperate actions, brave by performing brave actions.

Aristotle

Continued on page 13
Quality

Quality Circles

Reducing X-rays Loss from Operating Room

Due to reduction in the number of x-ray loss, 99% of patient x-rays in Operating Room are now easily traceable.

Reduction in Telephone Expenses

Quality Circle in Cardiopulmonary reduced telephone expenses by 41% from Rs. 4,784 to Rs. 2,842 per month.

Patient Satisfaction Survey – 2003

A graphic representation of the average satisfaction ratings for the first quarter of 2003 against the fourth and third quarters of 2002 are given below:

<table>
<thead>
<tr>
<th>Service</th>
<th>1st Quarter 2003</th>
<th>4th Quarter 2002</th>
<th>3rd Quarter 2002</th>
</tr>
</thead>
<tbody>
<tr>
<td>Consulting Clinic</td>
<td>100%</td>
<td>90%</td>
<td>80%</td>
</tr>
<tr>
<td>Community Health</td>
<td>90%</td>
<td>80%</td>
<td>70%</td>
</tr>
<tr>
<td>Section of Medicine</td>
<td>80%</td>
<td>90%</td>
<td>80%</td>
</tr>
<tr>
<td>Surgical Day Care</td>
<td>80%</td>
<td>90%</td>
<td>80%</td>
</tr>
<tr>
<td>Inpatient</td>
<td>90%</td>
<td>80%</td>
<td>70%</td>
</tr>
<tr>
<td>Main Laboratory</td>
<td>80%</td>
<td>90%</td>
<td>80%</td>
</tr>
<tr>
<td>Radiology</td>
<td>90%</td>
<td>80%</td>
<td>70%</td>
</tr>
<tr>
<td>Executive Clinic</td>
<td>80%</td>
<td>90%</td>
<td>80%</td>
</tr>
<tr>
<td>Pharmacy</td>
<td>90%</td>
<td>80%</td>
<td>70%</td>
</tr>
</tbody>
</table>

CQI - Facilitation & Tools Training

The 13th CQI Facilitation and Tools Training Programme concluded on March 28, 2003. Ever since its initiation in 1994, this programme has been running successfully twice a year, training facilitators who continue to provide leadership and direction to Quality Circles, Quality Improvement Teams, and quality enhancements in their respective areas. The total of 29 participants were certified in the ceremony, bringing the total number of trained facilitators to 365.

Quality Quotes

Have patience with all things, but mostly with yourself. Do not lose courage considering your own imperfections, but instantly begin remedying them. Every day begin the task anew.—Saint Francis de Sales

Only those who will risk going too far can possibly find out how far one can go.—T. S. Elliot

If you don’t go after what you want, you’ll never have it. If you don’t ask, the answer is always no. If you don’t step forward, you’re always in the same place.—Nora Roberts

Participants of the CQI Facilitation and Tools Training
### Human Resource Development Opportunities - July to September 2003

#### Training & Organizational Development

<table>
<thead>
<tr>
<th>Sr.</th>
<th>Name of the Programme</th>
<th>Date</th>
</tr>
</thead>
<tbody>
<tr>
<td>1</td>
<td>Service Excellence - English</td>
<td>July 01</td>
</tr>
<tr>
<td>2</td>
<td>Service Excellence - Urdu</td>
<td>September 25</td>
</tr>
<tr>
<td>3</td>
<td>Quality Grand Rounds</td>
<td>July 03, August 07, September 04</td>
</tr>
<tr>
<td>4</td>
<td>General Orientation Programme English</td>
<td>July 10, July 21, August 05, August 19, September 2, September 15</td>
</tr>
<tr>
<td>5</td>
<td>General Orientation Programme Urdu</td>
<td>July 17, August 12, September 11</td>
</tr>
<tr>
<td>6</td>
<td>Training Needs Assessment</td>
<td>July 14</td>
</tr>
<tr>
<td>7</td>
<td>Emotional Intelligence</td>
<td>July 15</td>
</tr>
<tr>
<td>8</td>
<td>Telephone Courtesy</td>
<td>July 16</td>
</tr>
<tr>
<td>9</td>
<td>Advance Cardiac Life Support ACLS</td>
<td>September 24 - 26</td>
</tr>
<tr>
<td>10</td>
<td>How to Develop an Effective JD</td>
<td>July 29</td>
</tr>
<tr>
<td>11</td>
<td>Secretaries Forum</td>
<td>July 30</td>
</tr>
<tr>
<td>12</td>
<td>Skills for Successful Supervision English</td>
<td>July 31</td>
</tr>
<tr>
<td>13</td>
<td>Skills for Successful Supervision Urdu</td>
<td>September 29</td>
</tr>
<tr>
<td>14</td>
<td>Handling Difficult People</td>
<td>August 11</td>
</tr>
<tr>
<td>15</td>
<td>Manage Your Time Effectively English</td>
<td>August 20</td>
</tr>
<tr>
<td>16</td>
<td>Presentation Skills</td>
<td>August 25 - 26</td>
</tr>
<tr>
<td>17</td>
<td>BVR</td>
<td>August 28</td>
</tr>
<tr>
<td>18</td>
<td>Identification and management of stress symptoms</td>
<td>September 05</td>
</tr>
<tr>
<td>19</td>
<td>HRM for Non HR Managers</td>
<td>September 08</td>
</tr>
<tr>
<td>20</td>
<td>Quality Awareness and Quality Circles</td>
<td>September 10</td>
</tr>
<tr>
<td>21</td>
<td>CQI FATT</td>
<td>September 17/19</td>
</tr>
<tr>
<td>22</td>
<td>Relationship Strategies</td>
<td>September 22</td>
</tr>
<tr>
<td>23</td>
<td>Cash Handling</td>
<td>September 23</td>
</tr>
</tbody>
</table>

#### Information Services Department

<table>
<thead>
<tr>
<th>Sr.</th>
<th>Course Name</th>
<th>Dates</th>
</tr>
</thead>
<tbody>
<tr>
<td>1</td>
<td>Microsoft Excel</td>
<td>July 14 - 17, August 18 - 21, September 08 - 11</td>
</tr>
<tr>
<td>2</td>
<td>ERP</td>
<td>July 22 - 23, September 18 - 19</td>
</tr>
<tr>
<td>3</td>
<td>Microsoft Word</td>
<td>July 01 - 04, August 25 - 28, September 22 - 25</td>
</tr>
<tr>
<td>4</td>
<td>Internet</td>
<td>July 24 - 25, August 06 - 07, September 04 - 05</td>
</tr>
<tr>
<td>5</td>
<td>Advanced Excel</td>
<td>July 28 - 29, August 25 - 26</td>
</tr>
<tr>
<td>6</td>
<td>Microsoft Office</td>
<td>July 14 - 18, August 18 - 22, September 15 - 19</td>
</tr>
<tr>
<td>7</td>
<td>Microsoft Outlook</td>
<td>July 10 - 11, August 28 - 29, September 29 - 30</td>
</tr>
<tr>
<td>8</td>
<td>SSIS</td>
<td>July 08 - 09, September 02 - 03</td>
</tr>
<tr>
<td>9</td>
<td>Basic Computer Skills &amp; MS Office</td>
<td>July 07 - 11, August 04 - 08, September 08 - 12</td>
</tr>
<tr>
<td>10</td>
<td>Advanced MS Office</td>
<td>July 21 - 25, September 22 - 26</td>
</tr>
<tr>
<td>11</td>
<td>Microsoft PowerPoint</td>
<td>July 01 - 03, August 31 - 13, September 01 - 03</td>
</tr>
<tr>
<td>12</td>
<td>Advanced Word</td>
<td>July 30 - 31, September 29 - 30</td>
</tr>
<tr>
<td>13</td>
<td>CQI Tools Training</td>
<td>July 21, August 15, September 01</td>
</tr>
</tbody>
</table>

#### Centre of English Language

<table>
<thead>
<tr>
<th>Sr.</th>
<th>Name of the Programme</th>
<th>Date</th>
</tr>
</thead>
<tbody>
<tr>
<td>1</td>
<td>Oral Communication Level 1</td>
<td>July 01 - 31, 2003</td>
</tr>
<tr>
<td>2</td>
<td>Oral Communication Level 2</td>
<td>August 12 - September 11</td>
</tr>
<tr>
<td>3</td>
<td>Basic Writing Skills</td>
<td>August 04 - September 08</td>
</tr>
<tr>
<td>4</td>
<td>Report Writing for Senior Management</td>
<td>September 04 - 05</td>
</tr>
<tr>
<td>5</td>
<td>English for unit receptionist</td>
<td>June 23 - July 23</td>
</tr>
<tr>
<td>6</td>
<td>Report Writing for SON Faculty</td>
<td>July 15 - August 16</td>
</tr>
<tr>
<td>7</td>
<td>English for Radiographers</td>
<td>August 04 - September 03</td>
</tr>
<tr>
<td>8</td>
<td>Presentation Skills for RMOCs</td>
<td>July 29 - 30</td>
</tr>
<tr>
<td>9</td>
<td>Presentation Skills for Nursing Management</td>
<td>August 28 - 29</td>
</tr>
<tr>
<td>10</td>
<td>Report writing for Nursing Management</td>
<td>September 16 - 17</td>
</tr>
<tr>
<td>11</td>
<td>English for drivers</td>
<td>June 16 - July 16</td>
</tr>
<tr>
<td>12</td>
<td>English for engineers</td>
<td>August 12 - September 11</td>
</tr>
<tr>
<td>13</td>
<td>Writing skills for administrative Staff</td>
<td>September 02 - October 02</td>
</tr>
</tbody>
</table>

#### Nursing Education Services Department

<table>
<thead>
<tr>
<th>Sr.</th>
<th>Course Name</th>
<th>Dates</th>
</tr>
</thead>
<tbody>
<tr>
<td>1</td>
<td>AKUSON orientation</td>
<td>July &amp; September</td>
</tr>
<tr>
<td>2</td>
<td>UF Training Programme</td>
<td>August</td>
</tr>
<tr>
<td>3</td>
<td>NA Training Programme</td>
<td>July</td>
</tr>
<tr>
<td>4</td>
<td>I/V Cannulation</td>
<td>July &amp; September</td>
</tr>
<tr>
<td>5</td>
<td>Medication Recertification</td>
<td>August</td>
</tr>
<tr>
<td>6</td>
<td>BLSA Recertification</td>
<td>July &amp; August</td>
</tr>
<tr>
<td>7</td>
<td>BLSA Certification/Recertification</td>
<td>July &amp; August</td>
</tr>
<tr>
<td>8</td>
<td>CPR Instructor Refresher Course</td>
<td>September</td>
</tr>
<tr>
<td>9</td>
<td>Team Leader Development Workshop</td>
<td>September</td>
</tr>
<tr>
<td>10</td>
<td>Critical Care Nursing Workshop</td>
<td>September</td>
</tr>
<tr>
<td>11</td>
<td>Motivational Leadership</td>
<td>July</td>
</tr>
<tr>
<td>12</td>
<td>Leadership Skills:</td>
<td>August</td>
</tr>
<tr>
<td></td>
<td>Decision Making</td>
<td>August</td>
</tr>
<tr>
<td></td>
<td>Delegation Skills</td>
<td>August</td>
</tr>
<tr>
<td>13</td>
<td>Health Assessment</td>
<td>August</td>
</tr>
<tr>
<td>14</td>
<td>Basic Principles of Curriculum &amp; Instructions</td>
<td>September</td>
</tr>
<tr>
<td>15</td>
<td>Minutes Writing</td>
<td>July</td>
</tr>
<tr>
<td>16</td>
<td>Data Collection and Analysis</td>
<td>August</td>
</tr>
<tr>
<td>17</td>
<td>ECG, Electrolytes &amp; X-Rays Interpretation</td>
<td>September</td>
</tr>
<tr>
<td>18</td>
<td>Teamwork</td>
<td>July</td>
</tr>
<tr>
<td>19</td>
<td>Body Mechanism</td>
<td>July</td>
</tr>
<tr>
<td>20</td>
<td>Dealing with Death &amp; Dying</td>
<td>September</td>
</tr>
<tr>
<td>21</td>
<td>Pharmacy Session</td>
<td>August</td>
</tr>
<tr>
<td>22</td>
<td>Patient Education</td>
<td>July &amp; September</td>
</tr>
<tr>
<td>23</td>
<td>Laboratory Sessions</td>
<td>July</td>
</tr>
<tr>
<td>24</td>
<td>Radiology Sessions</td>
<td>August</td>
</tr>
<tr>
<td>25</td>
<td>Safety &amp; Security Sessions</td>
<td>September</td>
</tr>
<tr>
<td>26</td>
<td>Maintenance Department Sessions</td>
<td>August</td>
</tr>
<tr>
<td>27</td>
<td>Caring</td>
<td>September</td>
</tr>
<tr>
<td>28</td>
<td>Case Presentation</td>
<td>July &amp; September</td>
</tr>
<tr>
<td>29</td>
<td>Nursing Ethics Grand Rounds</td>
<td>August</td>
</tr>
<tr>
<td>30</td>
<td>Quiz Competition</td>
<td>September</td>
</tr>
<tr>
<td>31</td>
<td>Blood Transfusion</td>
<td>July</td>
</tr>
<tr>
<td>32</td>
<td>PCA &amp; Epidural Analgesa</td>
<td>August</td>
</tr>
<tr>
<td>33</td>
<td>Problem Based Learning</td>
<td>August</td>
</tr>
</tbody>
</table>
Face to Face with
Dr. Sadrudin Pardhan
Professor and Director, Outreach, AKU-IED

How would you describe yourself?
I am a simple person who enjoys meeting people from all walks of life. I enjoy learning and contributing to the society in whatever way I can.

Most notable achievement to date:
I am not sure if I would zero in on any one particular achievement. There have been a few achievements, which have given me enormous satisfaction. Completing my Ph.D. at a young age, being appointed as Deputy Principal in a large residential teachers college in Kenya, being appointed as CEO of Aga Khan Education Service, Pakistan (AKES,P), being appointed full Professor and Director, Outreach at AKU-IED, and working in a team to set up AKU-IED, Professional Development Centre (PDC) in North, East Africa PDC Lead-in, have all been very satisfying.

Strengths:
Interpersonal skills, long time association with teaching and teacher education, and a trusting nature.

Weaknesses:
I have many weaknesses but professionally not being able to say no and being available almost all the time are both a weakness and a strength.

Hobbies:
Reading (both professional literature and fiction), music, cricket, ice hockey, and other sports.

Favorite food:
Kuku Paka (an East African Chicken dish made in Coconut milk).

Family:
My wife Charan Pardhan who is a faculty at AKU-IED, a daughter (happily married with two lovely children), two sons (one recently married), two brothers, a sister, and their families.

What motivates / inspires you?
Working in a team towards a goal and then achieving it.

What gives you the greatest pleasure?
To see school children achieve their real potential. It is wonderful to see young people grow into successful professionals.

Personal goal:
Be able to contribute to the development of human society.

Professional goal:
I have been fortunate to achieve a high academic rank and position at AKU/AKU-IED. Professionally, I would like to help set-up a PDC in Chitral and a PDC in East Africa.

Can’t help laughing when:
I think about my school days which were so full of life, excitement, and some stupid things we did.

The one talent you wish you had:
Playing the piano or guitar.

What upsets you?
When people say one thing on your face and quite the opposite to others.

Can’t say no to:
Whatever my daughter asks for.

Views on Pakistan:
Great country. Here I found a home away from home. I wish people would appreciate what we have in Pakistan.

Best moment of your life:
The day the Karimabad campus of AKU-IED was inaugurated by Mr. Sajjad Ali Shah, Former Supreme Court Judge, in the presence of AKU's Chancellor and hearing from the Chancellor how he appreciated the hard work of the team.

What do you really like about AKU?
AKU’s desire to excel and grow.

Your experience at AKU-IED:
I was a team member of the Task Force which recommended to AKDN to set-up an Institute for Educational Development (IED) within AKU and later on I contributed to the establishment of this institution. Ten years have gone by like it was just yesterday when I joined AKU-IED. I have worked with some very talented but modest people at AKU-IED. It has been a great experience.

Message to AKHUWAT readers:
Strive to reach the top. You will appreciate what it feels like actually when you make it! “Try to master knowledge. Do not become its slave.”
### Department Profile — Travel

“Journey of thousand miles starts with a single step”

The AKU’s travel department has been in existence since 1985 — capturing every moment of its history and providing valuable support, promptness of services and accuracy of results to its customers. For the year 2002, the travel department provided assistance in issuance of 552 international tickets, visa assistance and accommodation to its customers. As for the domestic travel, tickets reservations and accommodation was provided in 1,119 cases.

Travel department is engaged in providing the following services to the faculty and staff of AKU. Keeping these in view, it is easy to comprehend valuable support and contribution of travel department towards executing travel related activities of faculty and staff traveling on AKU’s official business.

<table>
<thead>
<tr>
<th>Key Steps Performed</th>
<th>Accommodation Arrangements</th>
<th>Arranging International Tickets</th>
</tr>
</thead>
<tbody>
<tr>
<td>Reservation accuracy</td>
<td>The department makes arrangement for a comfortable accommodation for AKU faculty, staff and institutional guests within Pakistan and traveling on international routes (both destination as well as in transit). With the help of group AKU purchase, travel department has managed to cut down the hotel room rates to 40-50% as compared to the normal rates offered by them.</td>
<td>Once the reservation is finalized, travel department arranges tickets for its travelers through one of the travel agents at AKU panel.</td>
</tr>
<tr>
<td>Ticket making accuracy</td>
<td>In the post September 11 scenario, all major foreign Consulates/High Commissions/ Embassies have laid down a very difficult criteria for Pakistani nationals to qualify for visas. They have closed their offices in Karachi and Lahore, therefore all the applications are sent to Islamabad and one has to go through a tedious phase of long waits due to overflow of visa applications of three major cities at one place. Keeping the above in view, the Travel Department has proactively contacted major consulates in Karachi, requesting them to entertain the visa applications of AKU’s official travel in Karachi. The department provides visa information regarding visa requirements of different countries, appends all necessary documents required to process visa and submits visa application in respective consulate/high commission/embassy.</td>
<td></td>
</tr>
</tbody>
</table>
| Visas | Visas acquired for places in transit  
Visas acquired for point of destination | |
| Accommodation | Hotel reservation with the voucher for transit points (where applicable)  
Hotel reservation with voucher for point of destination (where applicable) | |
| Passport Validation | Passport is valid for atleast six months beyond intended stay at the destination. | |
| Others | Health vaccinations are done  
Airport pick and drop arrangements  
Seat preferences  
Bookings are in correct designated class  
Ensure that enough time is given in the itinerary to catch connecting flights in case of transfer is involved. | |
| On-Line Reservation | The department provides the online reservation services for all international carriers and flights through "Central Reservation System" available at the campus. Preferred preseating, meal preferences and frequent flyer information is noted and mentioned in the reservation. | |
| Assistance at the Airport | The department provides assistance to the President, Board of Trustees and Institutional guests of the University at the airport including issuance of advance boarding cards, prior luggage check in, prior immigration and customs check, in order to avoid long waits at the airport. | |
| Visas Assistance | | |
| Arrangements for Conferences/ Workshops/ Seminars | The Travel department is also responsible for making travel and accommodation arrangements for Conferences/Seminars/Symposiums organized by AKU. Department ensures provision of cost effective tickets, comfortable as well as economical accommodation and assistance for rerouting/ reconfirmation of tickets for foreign participants. | |
| Other Services | Some of the services provided are:  
Assistance for Holding Tickets  
Guests and patients with holding tickets are also dealt by the department for reconfirmation of flights, rerouting/ reissuance of the tickets, if required.  
Insurance  
All official travelers are insured for the entire period of their journey. Spouse and children under 12 years of age can also be insured for their travel on payment of a minimum agreed amount.  
Tour Arrangements  
Tour arrangements are also made within Pakistan with the help of different tour operators.  
Traveler’s Cheques  
Traveler’s cheques are issued on obtaining the T.C letter from the finance department and provided to the traveler along with other travel documents. | |
| Customer Satisfaction | The Travel department is required to maintain close contact with their internal customers. They have initiated a system of ‘Customer Feedback Form’ where the customers are requested to complete the feedback form, indicating their satisfaction level against different performance indicators. The report was generated for the first quarter of 2003 and the result was 100% satisfied customers. | |
Happenings

Centre of English Language reaches out to Government Sector

The Aga Khan University Centre of English Language (CEL) collaborated with the British Council, Sindh Education Foundation, and Society of Pakistan English Language Teachers in planning and delivering English Language Teaching (ELT) Masters Trainers Course for 40 government school teachers from 16 districts of Sindh. The course was held from January 13 to March 28, 2003 at the Elementary College of Education, Hussainabad, Karachi. The aim of the course was to enhance English language proficiency of the participants and to train them as Master Trainers, in ELT Methodology. The programme provided CEL a unique opportunity to reach out to the government school teachers from remote areas of Sindh. A total of ten CEL faculty members shared their expertise on different ELT-related topics. Their performance was highly acknowledged by the course participants, the British Council, and Sindh Education Department.

The participants also visited AKU at the end of the programme. They were briefed about the various academic programmes offered by CEL. Dr. Sabiha Mansoor, Associate Professor and Head, CEL addressed the participants on this occasion. She appreciated the participants' enthusiasm and commitment to the programme. Sharing their experience, the participants thanked the faculty for their support and encouragement. 'This was a highly accomplishing experience for all of us', said the group representative in his speech.

Initiation of Paediatric Occupational Therapy Clinics

Paediatric Occupational Therapy clinics are now available twice a week in morning, at the Aga Khan University Sports and Rehabilitation Centre.

Ms. Debbie Kramer-Roy is providing this service for the Department of Paediatrics. Debbie has a B.Sc in Occupational Therapy from the Netherlands and possesses more than 10 years of clinical and community experience in England and Pakistan.

It is important to refer children as soon as it is evident that they have or are at risk of developing limitations in their development or independent functioning. This can be at any age, even newborns can be referred.

Paediatric Occupational Therapists take a holistic approach to the treatment of children and the intervention aims to:

- enhance prerequisite skills in the motor, sensory, cognitive, perceptual, and psycho-social domains
- practise activities the child needs or wishes to perform (self-care, play and school activities), according to his/her own aspirations and/or expectations of others in his/her socio-cultural context
- counsel and teach caregivers and teachers how to enhance the child's development
- advise about and design supportive equipment that enhances function and independence, such as special seating, adapted eating or writing tools, and hand splinting.

Debbie continues to be faculty at IED for the other half of her time. More information about Occupational Therapy can be obtained from Debbie at debbie.kramerroy@aku.edu. Appointments can be made by telephoning the clinic reception desk at the Sports and Rehabilitation Centre on 4930051, ext. 1662.

World Health Day Celebrated at AKU-IED

The Primary Education and Child-to-Child Resource Centre (C2C RC), AKU-IED, celebrated the 'World Health Day' on April 7, 2003, by carrying out an activity on the theme of 'Pollution'. Students of class III from SMS Aga Khan Junior Secondary girls' section and the children of the ancillary staff of AKU-IED participated in this event. The main objective of the activity was to give them awareness about the different kinds of pollution (air, water, noise). All the children participated in the activity enthusiastically by expressing their ideas on 'the Concept of a Healthy Place' through self-produced roleplays. The participants also drew pictures and wrote slogans on 'Pollution' and 'A Healthy Environment'.

Participants draw pictures and write slogans on ‘Pollution’ and ‘A Healthy Environment’ on the occasion of World Health Day.

AKUSON Striving to Develop Research Capacity

Dr. Rozina S. Karamlani, Assistant Professor, SON & CHS and Director BScN Programme and Ms. Jacqueline Dias, Assistant Professor, BScN programme visited the University of Sheffield, UK, in April 2003 under the aegis of the British Council. This visit was arranged to explore the existing research infrastructure at the University of Sheffield School of Nursing with a view to develop the research capacity of faculty of AKUSON and the establishment of a Centre of Nursing Research.

Fight Against Cancer

AKU has begun work for prevention and control of cancer. A group has been formed including members from various disciplines such as Oncology, Medicine, Psychology, Nursing Services, School of Nursing, Marketing and volunteer. The group is involved in Cancer Group Therapy, Cancer Education, Public Awareness Talk and initiation of Home Care Program in collaboration with other AKU department. The Chair of the committee is Dr. Amyn Alidina, Assistant Professor, Department of Medicine, and Ms. Ann Castellino, Assistant Professor, AKU SON.
Mr. Ghulam Ali Shah Pasha, Secretary to the Government of Sindh, Educational Literacy Department visited AKU-IED on April 9, 2003. He was received by Dr. Gordon MacLeod, Professor and Director, AKU-IED, Dr. Sadrudin Pardhan, Professor and Director, Outreach, AKU-IED, and Dr. Muhammad Memon, Professor and Head of Professional Programmes.

The purpose of Mr. Pasha’s visit was to get acquainted with AKU-IED’s activities. The senior management gave a brief presentation on AKU-IED and its current and future programmes and research activities. During the presentation, it was emphasized that IED’s major focus is on improving the performance of teachers and other stakeholders like education managers belonging to public and private sectors, through professional development leading to school improvement.

Since its inception, the Pakistan Association for Inclusive Education (PAIE) has been working hard to promote the idea and create awareness about inclusive education for children with special needs in mainstream schools. In order to promote their philosophy, the PAIE, supported by AKU-IED, conducted its first Children’s Workshop on March 27, 2003. Three inclusive schools participated and four children with special needs and four without special needs were invited from each school. The purpose of this workshop was to bring children with and without special needs together, enabling them to work together and learn from each other.

The session started with narration of a story followed by a group discussion, where the participants were given a chance to express their feelings. The participating children learned and accepted that all individuals are unique and each person has equal value, even though s/he has different strengths and needs. They were given a chance to discuss and express their ideas in small groups.

PAIE, supported by AKU-IED, conducts First Children’s Workshop

8th Anniversary of the Snacks 'N' Things

Snacks ‘N’ Things celebrated its eighth anniversary on 7th May 2003. The shop, which is one of the three volunteer-run shops at AKU, was established in 1995 to provide the students, faculty and staff with quality food and essential items required by students. For the past eight years, the enthusiastic volunteers have been dedicating their time to make sure that they maintain the best standards and keep the customers satisfied. The surplus funds from the shops go towards the AKU’s Patient Welfare Programme.

Participants of the Annual Research Retreat

Department of Medicine of Aga Khan University held its Second Annual Research Retreat at Hotel Sheraton, Karachi, on May 9, 2003. On this grand occasion, a series of research papers were presented highlighting the ongoing investigational activities involving the faculty of Department of Medicine. These papers covered certain key health sciences areas, such as gastroenterology, cardiology, nephrology, hypertension, diabetes, stroke, and infectious diseases including tuberculosis, typhoid and malaria.

Dr. Saeed Sadiq Hamid and Dr. Shahab Abid from Gastroenterology, Dr. Aymn Alidina from Oncology, Dr. Fahim Jafary and Dr. Fathe Ali Tipoo Sultan from Cardiology, Dr. Saad Shafqaat, Dr. Mohammad Wasy and Dr. Nadir Ali Syed from Neurology, Dr. M. Aslam Khan and Dr. Sabeen Fatima Mekan from Infectious Diseases, Dr. Muhammad Irfan from Pulmonology, Dr. Yawar from Endocrinology and Dr. Syed Farhan Ali Tirmiz from Departmental Research Committee made oral presentations. Dr. Fahim Jafary and Dr. Nadir Ali Syed received the awards for best oral presentations, and Dr. Tazeen H. Jafar for the best poster presentation.

Commenting on the day’s proceedings Department Chairman Dr. S.M. Wasim Jafri, Professor and Chair, Department of Medicine said, “This meeting represents Aga Khan University’s, and the Department of Medicine’s commitment towards research and innovation. Such a conference is unique in its nature in Pakistan and the Department of Medicine is proud to maintain the lead in such research endeavours, which would lead to advancement in medical sciences and improved health of our population.” The retreat was organized by the Research Committee of Department of Medicine.
Proud to Announce

Nursing Recognition Day 2003

Division of Nursing Services celebrates ‘Nursing Recognition Day’ every year to appreciate the outstanding performance of the nursing staff in delivery of nursing care to patients and their families. This year marked the 16th celebration. Dr. Shamsh Kassim-Lakha, S.I., H.I., President, Aga Khan University, honoured the ceremony as the Chief Guest. Amongst others, Mr. Nadeem Mustafa Khan, Director General & Chief Executive Officer of AKUH, Dr. Robert Baker, Provost, along with Directors and other senior members of AKU attended the ceremony.

While addressing the gathering, Ms. Khurshid Khowaja, Director, Nursing Services shed light on areas such as expansion of services and increasing of patient census, staff development and development of staffing models in the Division of Nursing Services. A total of 19 staff including Head Nurses, Clinical Nurse Teachers, Registered Nurses, Registered Midwives, Technicians and Nursing Assistants were recognized for their exemplary performances in the delivery of nursing care.

Nursing Services is continuously striving for quality through continuing education of its staff. An important educational activity is Basic Life Support (BLS) Courses that are conducted to get nursing staff certified to intervene appropriately when a patient goes into cardiac arrest. These courses have been conducted since 1989, however; recently the need to get all BLS instructors certified through proper agency was felt.

Therefore, the department of Nursing Educational Services and School of Nursing jointly coordinated a one-day “BLS Instructor Course” on April 11, 2003 that was conducted by Dr. Saeed Akhter, Associate Professor, CHS and President, Life Saving Foundation, Pakistan. Besides that Dr. Khawar Abbas Kazmi, Associate Professor, Department of Medicine, Dr. Fahim Jafary, Assistant Professor, Cardiology, and Dr. Tufail Bawa from Ziauddin Hospital facilitated the course. Total 32 participants including 16 SON faculty, 6 NES Instructors, and 10 Clinical Nurse Teachers attended the course and were certified as BLS Instructors. This was the first time in the history of AKU where BLS Instructor Course was conducted for Nursing Educators. At the end, Ms. Khurshid Khowaja, Director Nursing Services and Dr. Michele J. Upvall, Professor and Director, MScn and Special Projects, AKU-SON, honored the certificate distribution ceremony.

The Feedback from the participants was quite encouraging. They learnt new concepts of BLS in accordance with American Heart Association that would be incorporated in teaching at AKU.

Ms. Sabiha Mansoor, Head, Centre of English Language, completed her PhD in Education

Ms. Sabiha Mansoor, Associate Professor and Head, Centre of English Language, successfully completed her PhD in Education from the Faculty of Economics and Social Sciences, Institute of Education, University of Reading, U.K. This nation-wide research, sponsored by the Aga Khan University, focused on the role of languages, especially English, in higher education in Pakistan.

Send your contributions for AKHUWAT to Novera Shamim Vazir, Training & Organizational Development Department. E-mail: novera.shamim@aku.edu—Phone: 6347611—Ext: 122

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---|---
January | Nov 15
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July | May 15
October | Aug 15

Congratulations

Dr. Nida W. Bashir, graduate of the General Surgery, Residency Programme, has been awarded G.B. Ong. gold medal for scoring the highest marks in the academic year 2002-2003 from the Royal College of Surgeons of Edinburgh.

Dr. Naveed Janjua, Research fellow at CHS, has been awarded the Young Physician Research Paper and Gold Medal Award titled, “PMA Saeed Young Physician Award.”

Dr. Nasheen Yaqoob, Instructor, Department of Pathology & Microbiology, cleared her FCPS examination from CPSP.

Dr. Fareena Nilwani, Instructor, Department of Pathology & Microbiology, cleared her FCPS examination from CPSP.

Dr. Salman Riaz, Instructor, Section of Orthopedic Surgery, cleared his FCPS in Orthopedics.

Dr. Mujahid Jamil Khattak, Chief Resident, Section of Orthopedic Surgery, cleared his FCPS in Orthopaedics.

Dr. Nazim Ali Ahmed, Chief Resident, Section of Urology, cleared his FCPS in Urology.

Mr. Sajid Ali, Senior Research Associate II, AKU-IED, received the Australian Development Scholarship (ADS) and is currently enrolled in an MEd programme at the Monash University, Melbourne, Australia. He has now been selected for the Commonwealth Youth Leadership Awards (CYLA) 2003. The award entails a twelve-day leadership and governance course conducted by the National Centre for Development Studies (NCDS) at the Australian National University (ANU) in Canberra, from August 18 to 29, 2003.

Ms. Uzma Bano, Research Associate, AKU-IED, has received Chevening Scholarship 2003-2004 from the British Council. Under this scholarship, she will be completing an MA in Gender and Development from the University of Sussex, U.K, from September 2003 to August 2004.

Ms. Shaheena Rahim Surani, Infection Control Surveillance Nurse, received an achievement award for participating in a poster competition for first International Infectious Disease Congress, held in Pakistan.

Faculty Members at AKU-IED Complete their M.Sc. from Oxford University

Ms. Sadia Muzaffar Bhutta, Instructor, AKU-IED and Mr. Sherwin Rodrigues, Instructor, AKU-IED, successfully completed their M.Sc. in ‘Research Methodology’ from the Oxford University, Department for Educational Studies (ODES), U.K., on September 31, 2002. Both the faculty members are currently enrolled in a doctoral programme at the same university.
The kitchen expansion and renovation as seen from the above photograph is progressing well and is planned for completion by year-end.

The kitchen expansion and renovation as seen from the above photograph is progressing well and is planned for completion by year-end.

Future Expansions on Campus

The detail design work of the Oncology Services Building is in progress, while pre-construction work such as site offices, warehouses and the lay down area has begun and will be completed before the contractors come on board towards the year-end for the main building construction. The building site is located opposite the Service Building next to the recently completed Nazerai-Walji Building and is scheduled for completion by November 2005.

The detail design work of the Laboratory Building was awarded last June for completion in November 2003. This building will be located adjacent to the existing cricket practice pitches, located near the warehouse, which will be relocated to another site. Once the design is completed, the tenders will be floated for award of construction contracts in the early part of next year. This building is scheduled for completion by March 2005.

The detail design work of the Office Building was also awarded in June for completion in November 2003. The 26,000 square feet programme area will house approximately 130 faculty and support staff. This building has been sited on the West Campus in between and adjacent to the Auditorium and the Doctor's Lounge and is planned to be completed by mid-2005.

External finishes such as pigmented and weeping plaster works are in progress at the Women's Residences while internal finishing works, such as painting, fixed furniture and light fixture installations etc., are being carried out simultaneously. The construction is scheduled for completion in November 2003, which is being expedited as the contractor is falling behind schedule.

The Kitchen Expansion Clifton Medical Services

Clifton Medical Services

Finishing works are proceeding at a fast pace for the AKUH Clifton Medical Services building. The building is expected to be completed by October 2003.

The Kitchen Expansion Clifton Medical Services

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Women’s Residences

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Khimji Building

The Khimji Building for Cardiac Services which houses 3 operating rooms, 16 Coronary Care Unit (CCU), teaching rooms and ancillary facilities such as on-call rooms for doctors, staff lounges, nursing stations, stores, etc completed in June and will be commissioned in July 2003.

To complete the cardiac services facilities, the existing CCU on the first floor of the Hospital will be converted to coronary intensive care units (CICU). This work will begin as soon as the CCU in the Khimji Building is commissioned and is expected to be completed by October of this year.

Faculty of Arts and Sciences

The final space plan for the Faculty of Arts and Sciences will be completed by end July by the facilities planning consultant from USA, M/s. Dober Lidsky Craig Associates. During the last quarter, three architectural firms, approved by the Board of Trustees, were requested to give their proposals for designing the new campus. These proposals were also received last June and are under review for recommending one of the three to the Board in this July's meeting.

Worrying is like a rocking chair. Though it keeps you occupied, it leads you nowhere!
J.P. Vaswani

A good leader, it has been said, inspires other people with confidence in the leader, a great leader inspires them with confidence in themselves.
Raymond Dreyfack
Sports Update

Inter Department Badminton Tournament 2003

The AKU Faculty & Staff Sports & Recreation Committee, in collaboration with the Sports Centre, organized an Inter Department Badminton Tournament 2003 in the month of March-April 2003.

All faculty, staff, their family members, and volunteers were eligible to participate. The tournament was played on a knockout basis, best of three games. The finals of the Badminton tournament were held on Friday, April 11 and April 19, 2003. Mr. Hakim Ali Khan, Director, Maintenance, gave away prizes to the winners & runner-ups. Approximately 264 participants registered in different events.

Mr. Jalaluddin Inaugurates AKU Sports Centre Summer Cricket Coaching Camp

Former test cricketer and PCB Regional Academy Cricket Coach, Mr. Jalaluddin, inaugurated the summer cricket coaching camp organized by the AKU Sports Centre on June 10, 2003. On the occasion, he appreciated the efforts of AKU Sports Centre for grooming the young talent at grass root level. He advised the young cricketers to work hard and maintain discipline and learn more and more with the help of this facility. He also paid tribute to veteran cricketer and Coach, Mr. Tahir Hasan, for rendering his services in this coaching camp. Mr. Riaz Akbar Contractor, Manager, Sports Centre officially thanked the Guest of Honour, Mr. Jalaluddin and Assistant Coach, PCB, Mr. Haris Khan, for their kind presence and briefed the audience about the main features of the summer camp.

Summer Cricket Coaching

AKU Sports Centre has organized a Summer Cricket Coaching Camp, thrice a week on Tuesday, Wednesday and Thursday from 4:00 p.m. to 7:00 p.m. during the month of June and July, for boys between the age group of 8 to 19 years. A total of 45 boys registered for the camp. The Sports Centre organizes regular cricket coaching for young boys on Friday, Saturday and Sunday from 4 p.m to 7 p.m.

Family Step Aerobics

AKU Sports Centre is offering Family Step Aerobics, twice a week and Regular Family Aerobic Classes thrice a week. For details contact Sports Centre Reception 4859-1660.

Summer Sensation Packages

AKU Sports Centre announced its 2nd Summer Sensation Package in the months of June and July, attracting more than 120 children (each in June and July) between the age group of 6 to 15 years to develop their sports skills in a healthy environment. The Summer Camp was held four days a week, Monday to Thursday. Activities included swimming, Taekwon-Do, basketball, aerobics, squash, volleyball, arts & crafts, table tennis, and badminton.

Snooker Tournament - 2003

The AKU Faculty & Staff Sports & Recreation Committee, in collaboration with the Sports Centre, organized a Snooker Tournament in May 2003. A total of 49 participants including 1 female, participated in the tournament. All faculty, staff and their dependents, volunteers and students were eligible to participate. The round matches of the tournament were held on knockout basis, best of three games. The group was divided into 8 pools.

The final match was played on Tuesday, June 3rd, 2003 between Mr. Hussain Alwani of Purchase Department and Mr. Naeem S. Madhani of Sports Centre at the Sports Centre, Billiard Room. It was won by Mr. Hussain Alwani with 3/0 frames. Dr. Abul Faizi, Professor, Psychiatry Department, AKU gave away the prizes to the winners.

The winners of the tournaments are as follows:

- **Men's Single (Senior Group)**
  - Dr. Kamran Hameed (Medicine)

- **Ladies Single**
  - Ms. Farkhunda Ahmad (ISD)

- **Men's Single**
  - Mr. Adnan Hyder Jafri (Marketing)

- **Men's Double**
  - Mr. Adnan Hyder Jafri (Marketing)
  - Mr. Mohammad Aijazuddin (Resource Development)

- **Mixed Double**
  - Mr. Adnan Hyder Jafri (Marketing)
  - Ms. Naz R. Buksh (Cardiac Surgery)

Tape Ball Cricket Tournament 2003

The much-awaited Inter-Department Tape Ball Cricket Tournament 2003 commenced on Saturday, June 7th, 2003. The tournament was inaugurated by Mr. Habib Peermohamed, Controller Finance. A total of 48 male teams and 4 female teams are participating. The tournament is being played on a knock out basis at the Football Ground. The opening match was played between Clinical Laboratory and Department of Educational Development and was won by the defending champion Clinical Laboratory by eight runs.
About Our Greatest Asset

Moving Ahead

Congratulations to the following faculty and staff members for being promoted:

**Faculty:**

**Medical College**
- Dr. Murad Moosa Khan
  - Associate Professor & Chair, Psychiatry
- Dr. Rukhsana W. Zuberi
  - Professor, Family Medicine
- Dr. Shahid Baig
  - Professor, Medicine
- Dr. Akbar Shah Hussainy
  - Associate Professor, Pathology
- Dr. Anita Kaniz M. Zaidi
  - Associate Professor, Paediatrics
- Dr. Fauzia Rabbani Abid
  - Associate Professor, C H S
- Dr. Humera Ahsan
  - Associate Professor, Radiology
- Dr. Muhammad Masood Kadir
  - Associate Professor, C H S
- Dr. Nadir Ali Syed
  - Associate Professor, Neurology
- Dr. Shahnaz Hamid Ibrahim
  - Associate Professor, Paediatrics
- Dr. Tanveer ul Haq
  - Associate Professor, Radiology
- Dr. Uzma Shah
  - Associate Professor, Paediatrics
- Dr. Aysha Mirza
  - Assistant Professor, Paediatrics
- Dr. Bilal Iqbal
  - Assistant Professor, C H S
- Dr. Marie Andrades
  - Assistant Professor, Family Medicine
- Dr. Muhammad Sohail Salat
  - Assistant Professor, Paediatrics
- Dr. Nadeem F. Zuberi
  - Assistant Professor, Obstetrics/Gynaecology
- Dr. Raheem H. Dhanani
  - Assistant Professor, Family Medicine
- Dr. Abdul Moneem
  - Senior Instructor, Anaesthesiology
- Dr. Syed Khalid Ahmad Shah
  - Senior Instructor, Anaesthesiology

**School of Nursing**
- Dr. Yasmin Amarsi
  - Dean, School of Nursing & Professor
- Ms. Shamim
  - Instructor, School of Nursing
- Ms. Diana Peter Braganza
  - Instructor, School of Nursing
- Ms. Naomi Mutea
  - Instructor, School of Nursing

**ISMC**
- Dr. Ramin Jahanbegloo
  - Assistant Professor, Institute for the Study of Muslim Civilisation
- Mr. Farid Panjwani
  - Senior Instructor, Institute for the Study of Muslim Civilisations

**School of Nursing**
- Ms. Diana Peter Braganza
  - Senior Instructor, School of Nursing
- Ms. Naomi Mutea
  - Senior Instructor, School of Nursing

**ISMC**
- Mr. Farid Panjwani
  - Senior Instructor, Institute for the Study of Muslim Civilisations
- Dr. Shemila Abbasi
  - Instructor, Anaesthesiology
- Dr. Shahid Ahmad
  - Instructor, Anaesthesiology

**Staff:**
- Ms. Raia Raghavi
  - Coordinator, Planning & Academic Development, Institute for the Study of Muslim Civilisation (ISM C)
- Ms. Symphrose Ouma
  - Librarian (Regional), Advanced Nursing Studies (ANS)

Welcome on Board

List of AKU faculty and senior staff members who joined AKU recently:

**Faculty:**
- ISMC
  - Dr. Ramin Jahanbegloo
    - Assistant Professor, Institute for the Study of Muslim Civilisation
- Mr. Farid Panjwani
  - Senior Instructor, Institute for the Study of Muslim Civilisations
- School of Nursing
  - Ms. Diana Peter Braganza
    - Senior Instructor, School of Nursing
  - Ms. Naomi Mutea
    - Faculty, Institute for Advanced Nursing Studies

**Medical College**
- Dr. Shemila Abbasi
  - Instructor, Anaesthesiology
- Dr. Shahid Ahmad
  - Instructor, Anaesthesiology

**School of Nursing**
- Ms. Diana Peter Braganza
  - Senior Instructor, School of Nursing
- Ms. Naomi Mutea
  - Faculty, Institute for Advanced Nursing Studies

**ISMC**
- Mr. Faisal Siddiqui
  - Project Control Engineer, Planning and Development of Campuses
- Ms. Symphrose Ouma
  - Librarian (Regional), Advanced Nursing Studies (ANS)

New Arrivals

Heartiest congratulations to the following employees on the birth of their child:

**Daughter**
- Mr. Dennis John Mathews, Bio-Medical Engineer, Bio-Medical Department & Ms. Louisa Mathews, Secretary, President’s Office - Pearl Mathews
- Mr. Rahim Suleman Khirani, Assistant Refrigeration & AC Mechanic, MEP - Rehana

**Son**
- Mr. Mohammad Hussain Hirji, Senior Manager Finance and Administration, AKU- IED - Hamza
- Mr. Faisal Siddiqui, Project Control Engineer, Planning and Development of Campuses - Raahim
- Dr. Ismail Memon, Instructor III and Ms. Siddiqa Perveen, Medical Technologist, Department of Biological & Biomedical Sciences - Shaahmeer
- Mr. Manzoor Ahmed, Senior Administrative Assistant, Planning & Development of Campuses - M. Danish Khan

Marriage

- Mr. Mohammad Azeem Warsi, OR Technician II, married Ms. Naiza on May 17, 2003
- Mr. Aamir Sarwar, OR Technician, married Ms. Sadaf on February 22, 2003
- Mr. Muhammad Waseem Raza OR Technician I, married Ms. Rehana on February 22, 2003
- Mr. Liaquat Masih, OR Technician II, married Ms. Rehana on February 22, 2003
- Mr. Liaquat Masih, OR Technician, married Ms. Shamim on February 09, 2003
- Mr. Osama Faheem, MS. Nazia on May 20, 2003
- Mr. Muhammad Waseem Raza OR Technician I, married Ms. Rehana on February 22, 2003
- Mr. Liaquat Masih, OR Technician, married Ms. Shamim on February 09, 2003
- Mr. Oasam Faheem, Systems Programmer, Information Systems Department, married Ms. Nazia on May 20, 2003
- Mr. Muhammad Kamar Abar, Information Systems Officer, AKU-IED, married Ms. Uzma on May 17, 2003
- Mr. Tauseef Lateef, Documentation and Coordination Officer, AKU-IED married Ms. Uzma Bano, Research Associate, AKU-IED, on June 6, 2003

Retirement

The management appreciates the following employees contribution and wishes them good health and well-being.

- Ms. Dilshad Jahangir Asar, Housemother, Hostel (School of Nursing) retired in April 2003. She served the Institution for 17+ years
- Mr. Abdul Khalil, Security Supervisor, Safety & Security retired in May 2003. He served the Institution for 20+ years
- Mr. Mowla Madad Rajabali, Marble Polisher, Civil & Grounds (Maintenance) retired in May 2003. He served the Institution for 17+ years

- Mr. Toor Khan, Gardener, Landscaping (Maintenance) retired in May 2003. He served the Institution for 16+ years
- Mr. Abdul Rehman N. Khan, Security Supervisor, Safety & Security retired in March 2003. He served the Institution for 20+ years

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Stop smoking — There is no question that if you smoke, stopping will be the very best thing you will ever do for your health. If you fail this time, keep trying!

Eat Sensibly — If you can’t be perfect, do as good as you can. Don’t just give up on good eating habits because it seems too hard.

Honesty in An AKU Employee

This quarter’s "applause" goes to the staff members who displayed exemplary honesty and dedication in retrieving and returning valuable items lost by patients, employees, and visitors. These items have been either returned to the owners or handed over to the Internal Audit Department.

Housekeeping Department
Mr. Akram Mash
Mr. Akram Mash Allahditta
Mr. Albert Mash
Mr. Asif Mash
Mr. Ejaz Barkat
Mr. Faiz Mushiq
Mr. Ilyas Kala Mash
Mr. Ishaq Suba Mash
Mr. Jawed Arura Mash
Mr. Jawed Khokher
Mr. Jawed Noor
Mr. Jawaid Yaqoob
Mr. Kishore Baboo
Mr. Mansha Khushi Mash
Mr. Parkash Khimjee
Mr. Parvaiz Sadiq Gill
Mr. Perez Anwar
Mr. Pyaray Lal
Mr. Raju Lal
Mr. Ram Anamalya
Mr. Saif Mushiq Mash
Ms. Seema Bibi
Mr. Shah Faisal
Ms. Shanti Bai Baboo Lal
Mr. Shohzad George Mash
Mr. Sioemmon Mash
Ms. Sozan Majid Mash
Mr. Sultan Anwer
Mr. Wais Anjum
Mr. Wais Bashir Gill
Mr. Younas Inayat Mash
Mr. Yousof Gohri
Mr. Yousof Jacob Mash
Mr. Zafar Mutullah Mash
Ms. Zaibun Hidayat Mash

Safety & Security Department
Mr. Gholam Mustafa
Mr. Ramzan A. Habib

AKU Secretaries’ Forum Celebrates Administrative Professionals’ Day 2003

The AKU Secretaries’ Forum celebrated the Administrative Professionals’ Day on April 23, 2003. The celebration initiated with the cake cutting ceremony. The programme included a video on Effective Communications followed by a game show Kisme Kitna Hai Dum. The event was well attended by the secretarial, administrative, and support staff from the Stadium Road as well as the IED Campus.

Mr. Asif Yousufali Sajwani, President of the forum, in his welcome speech, stated that the role and responsibilities of the Secretaries and Personal Assistants are changing at a very fast pace and they are expected to have the knowledge and skills to assist their Managers in various capacities. He thanked the management of AKU for providing this forum as a platform for learning for the secretaries and assistants.

Mr. Agharul-Huda of Training and Organizational Development Department, awarded letters of appreciation and gifts to the outgoing office bearers and all managing committee members of the Forum. Letters of appointment for the term April 2003 - April 2004 were also distributed to the new office bearers and managing committee members.

We wish the new committee, under the leadership of the new President, Mr. Amir Ali Himani, all the best.

AKHUWAT Quiz April 2003 (Issue No. 50)

Winners of AKHUWAT Quiz

1. Mr. Akber Notta
   Finance
2. Mr. Akber Waaz Ali
   Personnel Policies
3. Mr. Amir Ali M. Ali
   Admin. & Comp
4. Mr. Firdous Rajab Ali
   Laundry & Linen
5. Ms. Hina Barkat Ali
   Laundry & Linen
6. Mr. Noordin Charania
   Nursing Services
7. Ms. Samira Essani
   Personnel Policies
8. Mr. Shahid N. Khan
   Admin. & Comp
   AKUSON
10. Mr. Tauseef Alam
    Laundry & Linen

Emergency meeting in progress